joblogic®

FACILITIES MANAGEMENT SOFTWARE

The UK's leading service management software for the Facilities Management industry

- ✓ EFFECTIVE ASSET MANAGEMENT
- ✓ PLAN & SCHEDULE PPM JOBS
- ✓ CONTRACTOR MANAGEMENT
- ✓ IMPROVE CUSTOMER SERVICE
- ✓ GUARANTEE COMPLIANCE
- ✓ GO PAPERLESS

EXCLUSIVE OFFER.

FREE BONUS TRAINING BUNDLE*

Get free business consultancy and a free training session. Speak to one of our experts to find out more and book your FREE demo.

*T&Cs apply

joblogic.com | info@joblogic.com | +44 (0)800 326 5561

MAXIMISE YOUR BUSINESS POTENTIAL WITH FACILITIES MANAGEMENT SOFTWARE

Our software is designed to help businesses save time and money by effectively managing sites, assets, job schedules and compliance more efficiently from one centralised system.

Manage your entire FM business with a **powerful and user-friendly solution** designed to streamline and optimise your facility management operations:

- Improve efficiency
- Boost productivity
- Increase profitability
- Streamline operations
- Ensure compliance

For back office operations, contractors and your customers, we offer a **full suite of features:**

- Asset management
- Real-time reporting
- Job status notifications
- Mobile app
- Customer portal

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HEAR FROM OUR
HAPPY CUSTOMERS

CBRE use Joblogic as their all-in-one CAFM solution to manage assets and stay compliant at Twickenham Stadium - the home of England Rugby.

Having switched from an outdated legacy system, CBRE have found that Joblogic's modern, easy to use, cloud-based software has been an essential solution to track and manage assets and effectively schedule planned maintenance. It's not just the software features which have impressed CBRE, our dedicated account management and support teams provide first-class customer service for all their needs.

How did Joblogic make a difference?

- Easy-to-use software
- First-class support
- Dedicated account management
- Improved planned maintenance
- Effective asset management

IMPROVED PPM SCHEDULING

IMPROVED ASSET MANAGEMENT

IMPROVED COMMUNICATIONS

CBRE

"

CBRE manages facilities and compliance at Twickenham, the home of England Rugby. We were looking for a modern cloud based CAFM solution to replace a legacy system from Concept. Joblogic was selected due to its powerful feature set combined with a user-friendly interface. We manage all of our assets and planned maintenance using the software. Customer service from initial onboarding to regular support and ongoing account management has been first class.

"

HEAR MORE FROM OUR HAPPY CUSTOMERS

Scan the QR code to read more of our case studies.

Joblogic®

# MAXIMISE ASSET LIFESPAN AND MINIMISE DOWNTIME

Joblogic provides businesses with a comprehensive platform to manage their assets and schedule maintenance tasks efficiently. Improve asset lifespan, reduce equipment downtime, and increase productivity.

Effectively manage every asset

Get a clear overview of the equipment on-site, the condition and history of the equipment, and the planned maintenance schedule. Our software provides businesses with real-time visibility of their assets, allowing them to track their location, condition, and performance.

- Create asset maintenance schedules
- Set up maintenance alerts
- Visualise asset lifecycles with customised reports
- Automatically generate work orders
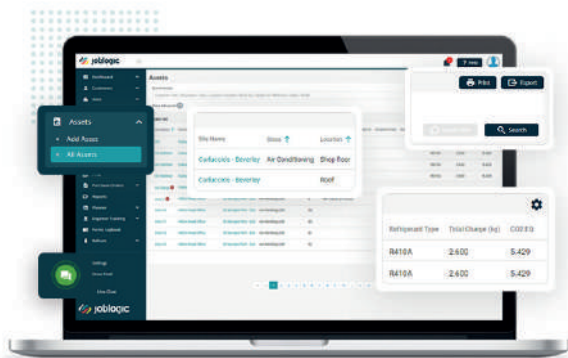
Save time with easy access to data

Assign a QR code to an asset to easily track as they move around different locations, create asset surveys and generate site asset registers. By simply scanning the QR code, facility managers can easily access asset information such as service histories, maintenance schedules, tracking of equipment warranties and mandatory inspections.

MAXIMISE ASSET LIFESPAN AND MINIMISE DOWNTIME

## Automate planned maintenance

Achieve a more proactive and efficient approach to planned maintenance. Automate planned maintenance visits by selecting the frequency of visits for each specific customer site. Once your visits are planned in, it's easy to allocate assets or equipment to each one. Joblogic stores a forecast time for each asset so you can see exactly how long a job should take - this allows you to allocate your resources accordingly. Once a schedule is created, a new visit will be generated, which can be easily dispatched to your contract engineers at the click of a button.

Effectively manage contractors

Simplify contractor management from job tracking and allocation to performance monitoring:

- Create asset maintenance schedules
- Set up maintenance alerts
- Visualise asset lifecycles with customised reports
- Automatically generate work orders

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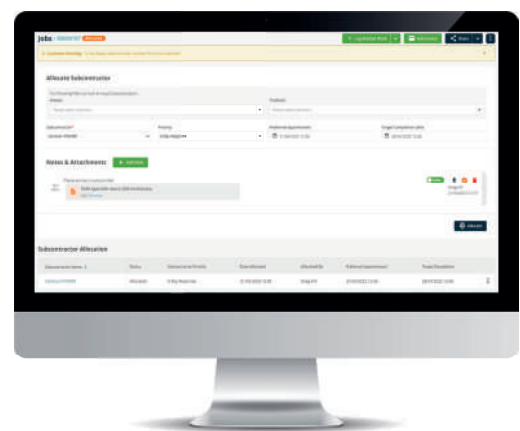
INCREASE REVENUE AND STREAMLINE YOUR OPERATIONS

With our Facilities management software, your office staff and workforce are **connected in real-time**.

Keep your customers informed

Provide your customers with 24/7 access to their data via a dedicated customer portal. Your clients will have full access to:

- Job status updates
- PPM contracts & schedules
- Asset site registers
- Quotes & invoices
- Communicate directly with you

They will also receive real-time job status notifications from appointment confirmations to completion updates.

Dashboard & Reporting

Joblogic empowers managers to visualise their data more effectively, enabling you to make more informed business decisions. Our software includes a dynamic dashboard reporting suite that can be tailored to fit your business needs.

- At-a-glance view of key metrics
- Make data-driven decisions
- Build bespoke dashboards
- Track job costs, profitability & performance

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PARTNER MODULES & INTEGRATIONS

We have partnered with distinguished organisations such as REFCOM & SFG20 to bring our customers **reliable partnership collaboration modules**.
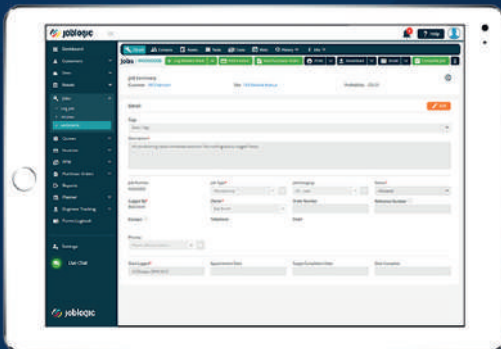
SFG20

## Combine the power of Joblogic with SFG20

Importing SFG20 data into Joblogic means that you can be confident that your contract engineers are delivering a fully compliant PPM program.

- Automate maintenance tasks
- Ensure tasks are completed
- Comply with industry standards

F-Gas tracking with our REFCOM module

Developed in partnership with REFCOM, our F-Gas tracking & reporting module helps contractors to stay compliant and meet all F-Gas obligations:

- Gas cylinder management
- Automatically updated F-Gas logbook
- Generate compliance certificates
- Available on Joblogic mobile app
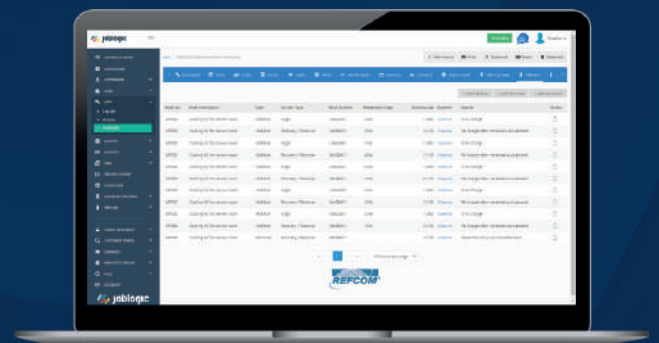
SECURE HOSTING & CENTRALISED DATA

Joblogic is hosted on the Microsoft Azure Cloud Platform with 5-10 minute backups and **world-class security.**

Centralise your data

Get all your customers, jobs, invoices and purchase orders into a single centralised system. With powerful tools such as Google Places integration, creating records for customers and suppliers is quicker than ever. Log all reactive repairs, turn quotes for installs or projects into jobs, and set up all your planned maintenance schedules.

Back up and security

Joblogic works in the cloud. Let us worry about securing your data and backing it up, whilst you get on with growing your service company. No need for servers or other expensive hardware, we'll take care of the technical side, allowing you to run and maintain your business from anywhere.

STREAMLINE FACILITIES MANAGEMENT WITH JOBLOGIC'S CAFM TOOLS

Computer-aided facility management (CAFM) software gives facility managers **the tools they need to plan, monitor and execute all activities** relating to reactive and planned preventive maintenance, asset management and other facility service requirements.

What are the benefits of Joblogic's CAFM functionality?

CAFM connects and streamlines all aspects of facilities management. It aids:

- ✓ **Remain compliant with custom mobile forms**
- ✓ **Reliably schedule planned maintenance**
- ✓ **Improve asset management**
- ✓ **Make informed decisions with reporting dashboards**
- ✓ **Manage contractor performance**
- ✓ **Keep your customers informed at all times**
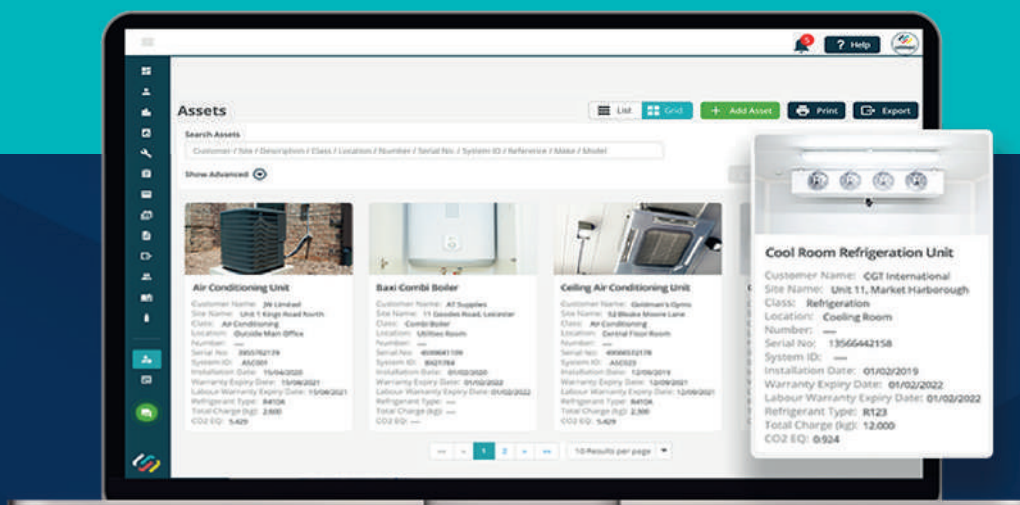
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JOBLOGIC FEATURES

We offer a remarkable set of features to **modernise the processes** of your service company.

- MOBILE ENGINEER TRACKING
- PURCHASE ORDER
- MOBILE ENGINEER APP
- JOB TRACKING
- PLANNED PREVENTATIVE MAINTENANCE
- F-GAS COMPLIANCE
- GAS CERTIFICATES
- MICROSOFT AZURE CLOUD
- CUSTOMER PORTAL
- ASSET MANAGEMENT
- REPORTING & DASHBOARDS
- JOB COSTING
- INVOICING
- CUSTOMER ALERTS
- ACCOUNTS INTEGRATION
- SCHEDULING
- SCHEDULE OF RATES
- ROUTE OPTIMISATION
- QUOTING
- STOCK CONTROL
- MOBILE FORMS
- PARTSARENA INTEGRATION
- REGULAR RELEASE OF NEW FEATURES
- JOB SHEETS
- SFG20
- FORM BUILDER
- RISK ASSESSMENT

Wallace Contracts

**ANTHONY XUEREB
OPERATIONS MANAGER**

"Thanks to Joblogic, tracking all of our jobs has been made far easier. The system's accessibility is another big plus point, allowing the whole team to access Joblogic from anywhere."

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JOBLOGIC
PRICING

Prices start from just £30 per user, per month on our basic package, with the flexibility to upgrade with access to even more features.

FROM JUST
£30
PER MONTH

INCLUDED*

All standard features such as job & asset managements, invoicing, quoting, purchase orders and more.

- ✓ Mobile form builder
- ✓ Engineer tracking
- ✓ Customer portal
- ✓ Reporting & dashboards designer
- ✓ Route scheduler

OUR SERVICES*

Dedicated training and implementation team who help with data migrations, system setup and training sessions.

- ✓ Dedicated account manager
- ✓ 24/7 support - phone/email/live chat
- ✓ Free access to online support portal
- ✓ Bespoke development options

*Some features only available with Premium or Enterprise packages.
Contact us to discuss package options.*

> " The REFCOM module was a major deciding factor in our move to Joblogic. We are now more organised & proactive with our PPMs, have confidence in our asset tracking and F-Gas compliance and tracking. "

TRS COOLING

**TRISTAN SPENCE
DIRECTOR, TRS COOLING**

Joblogic®

UNPARALLELED
CUSTOMER SUPPORT
& SERVICES

At Joblogic, we are dedicated to enhancing our customers experience by providing exceptional services.

From onboarding, to training and all the way through to your go-live date and beyond, our exceptional customer success and support teams are there with you every step of the way!

Some kind words from our customers

"

The support provided by Joblogic via their support team is spot on and they are always on hand to answer any queries and are quick to address any issues that may arise.

"

"

Since going live with Joblogic, we have relied on the support service to help correct and guide us while we find our feet.
Both the level of support and the commitment to resolving issues has been second to none.

"

Joblogic®

SMOOTH SAILING AHEAD:
SEAMLESS ONBOARDING EXPERIENCE

At Joblogic, we understand that implementing new software can be a daunting task, which is why we offer a comprehensive onboarding process to ensure a smooth and successful transition. Our onboarding approach is designed to provide personalised support and training to help you get the most out of Joblogic, tailored to your unique business needs.

✓ Get a dedicated onboarding manager who will work closely with you

✓ They'll get to know your business & understand your needs

✓ They'll follow you through initial consultation to your go-live date

✓ You'll be supported by someone who knows **you** and **your** business

HEAR FROM OUR HAPPY CUSTOMERS

" A fantastic experience. The trainer was very thorough in making sure the training was tailored to our business requirements and that the whole team understood everything along the way. He was professional and patient throughout. "

BCAS
Compressed Air Services

joblogic®

TRAIN WITH THE EXPERTS

Using a new system to manage your business can be challenging - that's where our **tailored training plans** come in.

Our industry experts are guaranteed to deliver a training plan tailored to your specific needs. Whether you're looking to start from scratch, get a new employee up to speed, or even give your team a refresher course, we have the best skills and resources available to make that happen. We also have a dedicated onboarding and account management team to help your entire Joblogic implementation run smoothly.

With over 15 years of experience we can create tailored training services that adapt to your important business workflows and processes. We have a variety of training options and an on-hand support team:

✔ Initial consultancy session

✔ Full project implementation plan

✔ Full training for your team

✔ Go-live day support

✔ Additional, focused training if needed

✔ Dedicated account manager

✔ On-hand support team available

HEAR FROM OUR HAPPY CUSTOMERS

"The trainer was a very good listener and took time to explain things clearly and as many times as it took for us to grasp the item in question. The sessions were informative, fun and easy to follow. Each session opened up more ideas for us to use Joblogic to enhance our business processes and we can't wait to get going. "

Target Lifts

EMPOWERING YOUR SUCCESS

At Joblogic, we believe that our customers' success is our success.
Our dedicated customer teams, 24/7 live support, and support portal are here to ensure that you have everything you need to succeed

Customer Success Squads

A squad is a team of Joblogic experts dedicated to providing our customers with the best possible service experience.

How will your squad provide the ultimate service experience?

✔ Dedicated team of experts including two customer success manager, a senior support colleague, a technical support colleague, and an implementation consultant who will also serve as your exclusive training resource

✔ They'll get to know your business & understand your needs

✔ They'll be sure to deliver excellent results with maximum success

✔ Work to a 'team around the customer' concept

✔ Senior & technical support colleagues will have mini-teams behind them for maximum support & delivery

HEAR FROM OUR HAPPY CUSTOMERS

" I would like to pass my gratitude to the support team, who are always on hand to resolve our company's queries. Really friendly. Really helpful. Really professional. "

Joblogic®

EMPOWERING YOUR SUCCESS

At Joblogic, we believe that our customers' success is our success. Our dedicated customer teams, 24/7 live support, and support portal are here to ensure that you have everything you need to succeed

We understand that our software is an essential part of your business and how important it is to have reliable support when you need it. Our globally distributed in-house support services are designed to assist you in making the most of Joblogic and help you achieve your business goals.

✓ **24/7 live support**

✓ **Senior support service from our UK team**

✓ **Work with knowledgeable, experienced professionals**

✓ **Responsive, efficient, and committed**

If you prefer to find answers for yourself, we also provide our customers with unlimited access to our Support Portal, which can be accessed from the website or within the Joblogic software. You can access a range of training materials, including PDF guides and video tutorials and information about the latest software updates, and FAQS.

HEAR FROM OUR HAPPY CUSTOMERS

" Our support queries are really extensive and complex, due to the nature of our business and I am really happy with the level of service. "

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OUR VALUABLE CUSTOMERS

CUSTOMER TESTIMONIALS

e·on

Full visibility, improves productivity!

With a customer base of 4.3 million in the UK alone, maximising efficiency is crucial. E.On were previously using another software to manage their operations. Moving to Joblogic has improved overall efficiency of their team and given full visibility of their engineers - allowing each engineer to carry out 60 more jobs each month. As many of their engineers are required to visit remote locations, the offline capacity of the Joblogic mobile app has been extremely valuable.

"The biggest improvement has been the time saved daily. Visibility of my staff thanks to live GPS and job tracking has helped me know where staff are at all times, as well as knowing which jobs are completed and outstanding. This has saved my electricians an extra hour per day, which has increased the number of daily jobs they can complete as well."

NEIL SANDY
OPERATIONAL MAINTENANCE MANAGER

"Joblogic has made it easier for us to save time within the office: it has helped us to use our current resources more effectively and to begin work on more profitable tasks."

DAVE RAWLINGS
MANAGING DIRECTOR

OAKLAND
ENERGY EFFICIENT ENVIRONMENTS

Transforming back office & workforce communications

With Joblogic, Oakland Air Control have managed to effectively improve communication between their back office staff and engineers out in the field. Staff can track jobs statuses in real-time on the mobile app, and engineers can always stay compliant and serve assets on the go - allowing work to be completed and recorded accurately. Overall this has helped to maximise the number of daily tasks completed, by being able to visualise spaces and schedule more jobs.

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BARLOWS

Streamlining operations to improve communication

Barlows has enjoyed a successful 12 years using Joblogic across every aspect of their business. The idea of going paperless was a key feature - allowing the team to streamline engineers and office staff on the same system & enabling instant communication between field staff and the back office. Job progress can be updated by engineers remotely and sent to the back office, who can then produce an invoice for the customer immediately. This has helped Barlows develop exemplary customer service and greatly reduces the chance of errors.

"Joblogic has helped take our business to the next level, improving our efficiency both onsite and in our offices. Using the Joblogic Mobile App, our engineers are able to complete all jobs and forward any relevant documents directly to the back office instantly upon completion."

OLIVER HAILES
BUSINESS DEVELOPMENT MANAGER

"An absolutely fantastic product – a must for any service company who wants to save money and increase cash flow. As a result of Joblogic, the business is running much more efficiently, saving on paperwork and unnecessary journeys to the office."

STEPHEN WALKER
OWNER

WALKER

Reducing the administrative burden

Walker Gas have been using Joblogic since 2006 to improve the management of their entire work cycle. With real-time interconnectivity with back-office staff, means that engineers can save time by minimising their trips to the office and paperwork is eliminated through automation of the job cycle. They have greatly improved their customer satisfaction rates, with work being completed more efficiently and compliance forms sent automatically upon completion of a job.

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